How To Read Your Bill

To read your new bill format, follow the numbers for a guide to your new billing format.

1. Customer Account Information.
2. Convenient Payment Options & other messages from OPU. Check frequently.
3. Previous month’s account activity - includes payments, credits, etc.
4. Average daily usage summary for each utility including a rolling 12 month total.
5. Current charges summary - summarizes the total charges for each utility including the overall total.
6. Total account balance indicates the difference between what has been billed minus payments.
7. Budget billing section - Budget Balance Forward indicates the difference between the budget amount minus budget payments. Applies only to budget billing participants.
8. Payment Stub. Please return with payment to ensure accurate processing.

See other side for information about the back of your bill.
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1. Electricity consumption, taxes and fee information.
2. Natural Gas consumption, taxes and fee information.
3. Water consumption, taxes and fee information.
4. Billing on behalf of City of Owatonna Sewer charges and fees. Contact City of Owatonna at 507-444-4350 for more information.
5. Information about paying your bill, and important consumer information.

Office Phone: 507-451-2480
Report Electric Outages, Gas Leaks, and Water Outages

E-Mail: customerservice@owatonnautilities.com

Office Hours: Monday - Wednesday 8:00am - 5:00pm
Thursday 8:00am - 6:00pm
Friday 8:00am - 4:00pm
Saturday & Sunday CLOSED

Owatonna Public Utilities
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